

# TQ

TOWN QUAY MARINA



2020/2021



# WELCOME TO TOWN QUAY

**Town Quay Marina delivers unrivalled city-centre berthing, whether you are staying for one night or for the year. Our stunning marina facilities and welcoming team offer a top-class experience, whatever the weather.**

Based on the eastern shores of Southampton Water, Town Quay Marina has direct access to the world-famous cruising and racing waters of the Solent. It is also the perfect base to explore the south coast with Historic Portsmouth, the Isle of Wight, Beaulieu River and Poole Harbour all in easy cruising distance. For those wishing to venture further afield, Cherbourg, the Channel Islands and the Brittany coastline are less than a day away.

Within walking distance, the city's new cultural quarter, West Quay Shopping Centre, and a great choice of restaurants, bars, cinemas and theatres, make the marina a vibrant place to stay all year round.

Great transport links mean the Isle of Wight, the New Forest and London are in easy reach. The marina is next to the Southampton International Boat Show site, so it is the perfect place to capture the atmosphere during the season's yachting events.

Town Quay Marina is one of four marinas owned and operated by Associated British Ports and the marina is accessible at all states of the tide. With the marina reception open every day, there is an experienced team on hand for friendly advice, information and assistance.

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## APPROACH TO TOWN QUAY

The marina entrance is a dogleg between two floating wave breaks that appear continuous from seaward. Call VHF Channel 80 on approach. Berthing Assistance available from 7am - 7pm. Beware of the adjacent Red Jet Hi-Speed Ferry. Craft > 20m must get clearance from Southampton VTS to enter/depart the marina. VHF Channel 12.







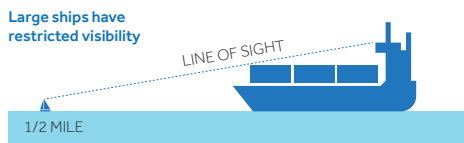
## NAVIGATION

The principal deep-water navigational channels, within the statutory limits of the Port of Southampton, are well marked by buoys and lights. These channels are in constant use by commercial vessels, including large deep draught tankers (VLCCs), container ships, ferries and other traffic.

Recreational users of the harbour are advised to keep well clear of these main channels whenever possible, and to use the recommended crossing areas. When main channels have to be crossed, this should be done as nearly as practicable at right angles.

### AVOID CROSSING THE BOWS OF ON COMING COMMERCIAL TRAFFIC.

Large container ships and VLCCs, in particular, have very restricted visibility for quite a distance ahead when carrying a deck cargo of containers. You may be able to see her clearly, but can she see you?



## SOME FACTS YOU SHOULD KEEP IN MIND

1. Most of the commercial vessels you will meet, will have a UK pilot on board regardless of the ship's flag. They will be listening to VHF R/T channel 12.
2. Most large ships travel at a manoeuvring speed of between 10 to 15 knots while in the Solent and Southampton Water. The lower limit will vary from ship to ship and is "as safe navigation permits".
3. For various reasons, ships travel faster than you might think, even in congested areas.
4. Light, partially loaded or unevenly trimmed ships may require to maintain a higher "as safe navigation permits" speed in order to remain under full control.
5. It takes less than 10 minutes for a fast ship to reach you from the visible horizon in clear weather, and in hazy conditions it takes a lot less. At 10 knots, a ship travels 1 nautical mile in 6 minutes; at 15 knots it takes only 4 minutes.
6. Large deep draught ships cannot easily avoid small craft in narrow channels – it is up to you to stay clear.
7. A ship that is slowing down does not steer very well; it needs the propeller action on the rudder to respond. When the ship's engines are put "full astern" its manoeuvrability will be affected. Remember that it takes time and considerable distance for a ship to stop.
8. There are numerous other small vessels operating within the Port of Southampton. Watch out for ferries, hydrofoils and tugs towing barges; especially at night, when unlit barges may remain invisible.

Remember that a towing cable may be partly submerged and therefore extremely dangerous.

## WHAT YOU CAN DO

1. **Avoid sailing in the commercial ship channels, especially in poor visibility.** Obey Rule 9 of the ColRegs for conduct in narrow channels by keeping to the starboard side of the channel and crossing only when this does not impede the passage of a large vessel that can safely navigate only within the narrow channel.
2. **Do not underestimate the speed of ships.** If your boat is slow, allow sufficient time to take effective evasive action in the vicinity of large ships.
3. **Be visible.** At night make sure your navigation lights can be seen. If you see the navigation lights of a vessel and you think you have not been seen, get out of the way. Use torches, search lights or a spotlight on sails, or fire a white flare to indicate your position. Carry a radar reflector high on your boat. Remember, from the bridge of a loaded container ship or large tanker, the captain or pilot will lose sight of you a third-of-a-mile ahead, although you can see the ship at all times!
4. **Be alert.** Look around every so often, especially astern.
5. **Keep watch at night.** Even on a clear night you will have difficulty seeing a big ship approach. You might see it first as a black shadow against a background of shore lights, or as a growing shadow – at that point you are not far apart. Remember that your lights will not be easily spotted from the ship.
6. **Watch the ship's lights.** If you see both sidelights, you are dead ahead – MOVE OUT FAST. Be aware that ships alter course at WEST BRAMBLE and CALSHOT. You must be sure of your position and be aware of other vessels operating around you.

7. **Know whistle signals.** Five or more short blasts on the whistle is the "Keep Clear" signal. Check and see if it is for you – and if it is – GIVE WAY. Three short blasts mean "My engines are going astern".

8. **Know flag signals and shapes.** A large ship which displays a cylinder on her yardarm during the day or three red lights in a vertical line at night indicates that the ship is severely restricted in her manoeuvrability. Please give her a wide berth.

9. **Keep your VHF R/T tuned to channel 12.** The Port working frequency, and listen for traffic information from Vessel Traffic Services, Call Sign VTS.

If you believe you have not been seen or you are unsure of a ship's intentions, call them on channel 12, then shift to a working frequency (6 or an alternative) for inter-ship safety messages.

In the time it took you to read this far, a ship cruising at 15 knots would have travelled one nautical mile.

**Notices to Mariners.** Notices issued by the Harbour Master are displayed on the notice board in the marina shower facilities and on the Town Quay website. To register for notification of new notices to mariners go to [southamptonvts.co.uk](http://southamptonvts.co.uk)

## FACILITIES AND INFORMATION

To help you navigate your way through these pages we have listed the information alphabetically.

**BERTHING ASSISTANCE** Berthing Assistance is available when entering or leaving your berth, between 7am-7pm. Please contact us on VHF Channel 80 or 077 6429 3588.

**BIKES** Bikes are free to use for all marina users, complete with helmets, lights and panniers.

**BOAT YARD** We are pleased to work in partnership with Drivers Dry Berthing on the River Itchen who offer preferential rates to annual berth holders for dry berthing and craning facilities.

**CAR PARKING** Unlimited parking for berth holders on the quay, on the gravel road by the public slip and next to the waste compound.

**CONTRACTORS** Berth holders may invite any bona fide tradesperson on site for the purposes of repairing or maintaining their boat.

However, please note we must be notified prior to the contractor's arrival and all contractors must: provide details of their third-party liability cover, sign in at the marina office prior to commencing work and sign out upon completion.

**CUSTOMS** If you are arriving or departing from any country outside the EU, including the Channel Islands, you must complete the customs form C1331. These forms are available from the marina office.

**ELECTRICITY** Electricity is supplied to all berths. The cost of electricity for annual berth holders and visitors is included in the berthing fee.

**FISHING** In the interest of all boat users, fishing is prohibited in the marina.

**FUELLING** Please enquire at the office if you wish to fuel your boat.

**GAS** Calor and camping gas bottles can be exchanged at the marina; please enquire in the office.

**GAS BBQ** Located on the decked area and free to use for all marina users.

**ICE** Bags of ice can be purchased from the marina office.

**KEYS** Berth holders and visitors who are leaving vessels at the marina are required to leave a set of keys with the marina office in case of an emergency. Keys will only be released to the named owner or pre-arranged friends or contractors.

**LAUNDRY ROOM** A token operated washing machine and drier is available to all marina users, along with ironing facilities.

**MAIL** We are happy to receive post on behalf of our customers; incoming mail will be kept in the office for your collection for a maximum of 45 days. This is done in good faith and we will not accept liability for lost or damaged mail/goods. While we are happy to accept large items such as sails and outboards, etc on your behalf, we would appreciate advance notice of such a delivery and prompt collection.

**MARINA RECEPTION** The marina is manned 7am-7pm. If the marina team are out checking boats, they can be contacted on VHF Channel 80 or 07764 293 588.

**OCEAN SAFETY** The marina office is an official Ocean Safety drop off/collection point for life rafts and life jackets etc.



**PETS** Please keep pets on a lead at all times when on the marina property. Do not allow them to foul the pontoons or annoy fellow berth holders. Dogs should be exercised away from the marina.

**PUBLIC SLIPWAY** The public slipway can be accessed at all times but launching and recovery is tide dependant.

**RYA ACTIVE MARINA** Town Quay offers a comprehensive calendar of RYA Active Marina events throughout the year including training workshops and social events for berth holders.

**SEASAFE** The marina office is an official SeaSafe drop off/collection point for life jackets.

**SHOWERS AND WCS** Luxury shower facilities including a family size shower/changing room with baby changing facilities, heated towel rails, hair dryers and GHD straighteners.

**TRANSEUROPE MARINA** We are proud to be a Transeurope Marina which enables our berth holders to benefit from 50% discounted berthing for 5 nights at other Transeurope Marinas.

**TRAVEL SERVICES** Town Quay transport links include the Hythe Ferry, Red Funnel's Red Jet service to the Isle of Wight and a City link bus running to the City Centre, is £2 for unlimited travel on that day. West Quay Shopping Centre and Southampton Central railway station. Taxis operate from the quay throughout the day and night.

**TROLLEYS** A selection of trolleys in various sizes are available from the trolley park adjacent to the marina gangway. Please be considerate to others by returning the trolleys in a clean state after use.

**VHF RADIO** The marina maintains a continuous listening watch on VHF CHANNEL 80 – call sign 'Town Quay Marina'.

**WATER** Water is supplied without charge to all berths.

**WEATHER FORECASTS** Local weather forecasts are displayed daily in the Marina Reception and on the marina notice board. Please ask at Reception for any other forecasts you require.

**WIFI** WiFi is available for visitor and berth holders, please call in at Reception for details.



## 2020 BERTHING RATES

MARINA BERTHING (price per metre)	Max LOA	Monthly	Annual
Restricted Access	up to 7.0m	£35.00	£332.00
Band 1	up to 6.5m	£40.00	£358.00
Band 2	up to 8.5m	£45.00	£446.00
Band 3	up to 10.5m	£53.00	£522.00
Band 4	up to 12.2m	£58.00	£576.00
Band 5	over 12.2m	£62.00	£616.00

JETSKI	Monthly (less than 12 months)	Annual
Jetski Docks	£95.00	£875.00

RIVER MOORINGS Category	A	B	C	D	E
Description	0-4m	4.1-8m	8.1-12m	12.1-15m	15m+
Cost	£52.00	£138.00	£225.00	£385.00	£517.00

STORAGE	Monthly	Annual
Storage Unit Ex Large	£42.00	£465.00
Storage Unit Large	£33.00	£360.00
Storage Unit Medium	£30.00	£310.00
Tender Rack	£35.00	£360.00

Live-aboard Facilities Surcharge £720. Additional persons live-aboard £200.  
All prices include VAT.



## ANNUAL BENEFITS

- Unlimited free car parking
- Free WiFi
- Electricity included in berthing cost
- 2 tickets to Southampton Boat Show
- Sea Start membership discount
- Drivers Boatyard discount on services
- 10% Tecsew discount
- 15% Red Funnel vehicle ferry discount
- Doyle Sails discount on sails & servicing
- Admiral Yacht Insurance incentive
- TransEurope Marina Group 50% visitor discount
- 10% Motive Marine discount
- 15 - 20% Signature Marine discount
- Marine Clean discounts
- 2 free cinema tickets and access to discounted tickets
- Free use of marina bicycles
- Local café/restaurant discount card
- Free use of marina gas BBQ

## VISITOR RATES

- £3.60 per metre
- Short stay (4 hours) up to 13m – £12.00
- Short stay (4 hours) over 13m – £15.00
- Drop off/pick up £2.00 donation to marina charity of the year
- Loyalty card scheme (collect 6 stamps to receive 7th night free)
- Stay over 4 weeks and receive 7 nights for the price of 5 nights

\*Prices may vary during event periods.



## THINGS TO DO AROUND TOWN QUAY

West Quay Shopping Centre **023 8023 6789**

Sea City Museum **023 8083 3007**

Solent Sky Museum **023 8063 583**

The Quays Swimming and Diving Complex  
**023 8072 0900**

Southampton Municipal Golf Course  
**023 8076 0546**

City Art Gallery **023 8083 2277**

Tourist Information **023 8083 3333**

## RESTAURANTS AND BARS

Ennio's Italian **023 8022 1159**

The Pig in The Wall **023 8063 6900**

Grand Café **023 8033 9303**

The White Star Tavern **023 8082 1990**

Platform Tavern **023 8033 7232**

Dancing Man Brewery **023 8083 6666**

Coriander Lounge **023 8071 0888**

Kuti's Brasserie **023 8033 9211**

## ENTERTAINMENT

Turner Sims Concert Hall **023 8059 5151**

Showcase Cinema De Lux **0871 220 1000**

Nuffield Theatre **023 8031 5500**

Harbour Lights Picturehouse **0871 902 5733**

Mayflower Theatre **023 8071 1800**

## TRANSPORT

Bus Station (City Bus) **0345 646 0707**

Southampton Airport **0344 481 7777**

National Rail Enquiries **0845 748 4950**

National Express Coaches **0871 781 8178**

Streamline Taxis **023 8022 3355**

West Quay Cars Taxis **023 8099 9999**

Red Funnel Ferries **0844 844 9988**

Hythe Ferry **023 8084 0722**

## SAFETY FIRST...

- Please take particular care on wet and slippery pontoons/slipways; especially at night.
- Please wear a life jacket if you're in doubt or if you cannot swim.
- Do not swim in the marina.
- Do not ride in the trolleys; it is strictly forbidden.
- Particular care should be taken when alcohol has been consumed, or if you are responsible for young children.
- In the event of a **FIRE** please raise the alarm by calling **999** and the marina office on **VHF Channel 80** and alert all boats in the area.
- In the event of a **PERSON OVERBOARD** please raise the alarm and give as much assistance as you can without risk to yourself. Life rings and safety ladders are available on the main walkways (see the marina plan).

## USEFUL NUMBERS

Hospital (Southampton General) **023 8077 7222**

Doctor (Oxford Street) **023 8033 5158**

Dentist **023 8044 4176**

Coastguard (Solent) **023 9255 2100**

Southampton Harbour Master **023 8033 9733**

HM Revenue & Customs (Helpline) **0845 010 9000**

Police (ask for Southampton Central) **101**







## LOOKING AFTER OUR ENVIRONMENT

It is our policy to manage our obligations to the environment in a responsible manner. We strive to manage Town Quay Marina in a way that meets the needs of our berth holders and shows due regard for sustainable development, both for our business and for the environment.

**SEWAGE DISPOSAL** Sea toilets must only be used in the marina when pumped into a holding tank. Bilges should not be emptied out into the marina.

**DISPOSAL OF OILY WASTE** Facilities are provided in the waste compound for the disposal of waste oil, oily rags, oil filters and oily plastics.

**BATTERIES** A box is provided in the waste compound for used batteries.

**FLARE DISPOSAL** If you need to dispose of any out of date flares, contact MRCC Solent on 023 9255 2100.

**These must not be put in general waste.**

**OIL SPILLS** Please alert the marina office to any oil spills immediately so that appropriate action can be taken.

**RECYCLING** The following types of waste can be recycled:

- Paper (including newspapers and magazines)
- Cans
- Cardboard
- Plastic bottles
- Foil
- All types of plastic packaging

All these materials are collected together in a single container and separated later at the recycling plant.

**'OF USE TO OTHERS'** A container is provided in the waste compound for any unwanted items that you feel may be of use to others.

**GLASS** Please use the glass bin.

## EVENTS PROGRAMME

### Isle of Wight Festival

11 - 14 June

[isleofwightfestival.com](http://isleofwightfestival.com)

### Seawork

9 - 11 June

[seawork.com](http://seawork.com)

### Round the Island Race

30 May

[roundtheisland.org.uk](http://roundtheisland.org.uk)

### Cowes Week

8 - 15 August

[aamcowesweek.co.uk](http://aamcowesweek.co.uk)

### Bestival

30 July - 2 August

[bestival.net](http://bestival.net)

### Little Britain Challenge Cup

11 - 12 September

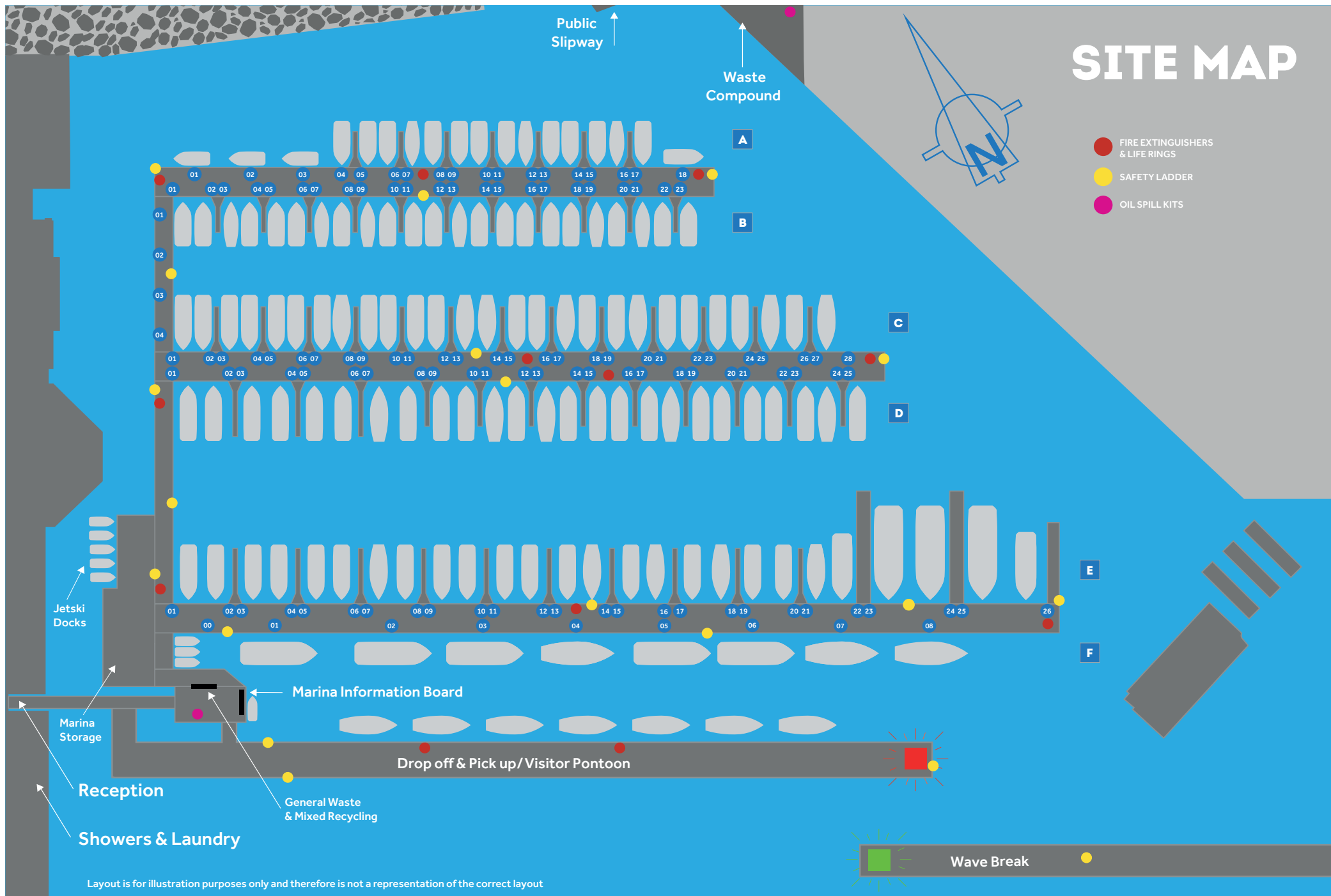
[littlebritain.co.uk](http://littlebritain.co.uk)

### Southampton International Boat Show

11-20 September

[southamptonboatshow.com](http://southamptonboatshow.com)









TOWN QUAY MARINA

**ASSOCIATED BRITISH PORTS  
MANAGEMENT OFFICE  
TOWN QUAY  
SOUTHAMPTON  
SO14 2AQ**

**TEL 023 8023 4397  
EMAIL [info@townquay.com](mailto:info@townquay.com)  
VHF Channel 80**

**[townquay.com](http://townquay.com)**

END OF  
SLIPWAY  
SUDDEN  
DROPH